

AGENDA ITEM 7: Customer Contact Strategy 2016- 2019

6 **ADVICE RECEIVED FROM STATUTORY AND OTHER OFFICERS**

Borough Solicitor

- 6.1 There are no specific legal implications arising from the recommendations in this report.

Borough Treasurer

- 6.2 There are no new financial implications at this stage.

Equalities Impact Assessment

- 6.3 EIA screenings will be carried out for each new project in the Strategy as it is implemented.

Strategic Risk Management Issues

- 6.4 A risk log will be created and maintained for each project arising from this Strategy.